



From **July 2026**, WNSWLHD Orange and Bathurst specialist clinics will move to eReferrals via HealthLink. **Dubbo, Orange and Bathurst** will also incorporate several district specialist services for eReferral access.

eReferrals is an integrated system that supports GPs, specialists and other referrers in submitting referrals securely and directly to the required NSW Health specialty service.

It is a state-based solution that offers many unique benefits including:

Comparison of referral submission methods

Function	Fax	Email	eReferral
Secure electronic submission	✗	✗	✓
In-built templates for referral information	✗	✗	✓
Automatic referral receipt sent	✗	✗	✓
Original referral can be updated	✗	✗	✓
Integration with HealthPathways	✗	✗	✓
Paperless	✗	✓	✓

Referrers can also benefit from capabilities such as:

- integrated State-wide Referral Criteria for relevant specialties,
- pre-population of clinical information into patient referrals,
- field validation and consistency checks,
- conditional visibility,
- intuitive layout,
- track referrals, and
- the ability to save and return to the draft referral later.

eReferrals via HealthLink integrates with a range of practice management software programs and features secure electronic messaging, improving communication between clinicians, referrers, administrative staff and patients.

For HealthLink information and resources, visit: [NSW Health Resources - HealthLink AU](https://www.health.nsw.gov.au/healthlink)

For more information about eReferrals, visit: www.health.nsw.gov.au/ereferral or www.ehealth.nsw.gov.au/solutions/patient-experience/electronic-referral/engage-outpatients