

Western NSW - Urgent Care Clinics Program

2023/24 - 2027/28

Activity Summary View



UCC - PHNUCC - 1 - Medicare Urgent Care Clinics



Activity Metadata

Applicable Schedule *

Urgent Care Clinics Program

Activity Prefix *

UCC - PHNUCC

Activity Number *

1

Activity Title *

Medicare Urgent Care Clinics

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

Urgent Care

Aim of Activity *

This activity aims to provide accessible, timely and free urgent care to people with non-life threatening conditions in the community of Bathurst, whilst reducing pressure on local hospital and emergency departments.

Description of Activity *

This activity will support the establishment and implementation of the Medicare Urgent Care Clinic (MUCC) in Bathurst to provide, accessible, free, extended hours care for urgent but non-life threatening conditions.

The WNSW PHN will work with the commissioned provider to ensure service delivery is in line with the Medicare Urgent Care Clinic Operational Guidelines, adheres to Commonwealth design principles and meets the needs of the community. The MUCC will

operate 7 days a week including public holidays, from 8.00am to 10.00pm and will be equipped to provide short term, episodic care for urgent conditions that are not immediately life threatening. These may include: minor illnesses (including respiratory illness, gastrointestinal illness, urinary tract infections and sexually transmitted infections) and minor injuries including closed fractures, simple lacerations, simple eye injuries and minor burns.

This will be a GP led clinic supporting patients who have urgent care needs and are unable to see their regular GP in the same day. The MUCC will accept walk ins without the need for appointments, all services will be bulk billed with no out of pocket costs to patients.

The MUCC will work in partnership with the Local Health District, general practices and community health services to support people to connect to the most appropriate pathways of care. This will include ensuring details of treatment and medical event are provided to the regular GP care provider and direct referral pathways will be established for follow up care to hospitals and community based services when required.

Needs Assessment Priorities *

Needs Assessment

WNSW PHN - Health Needs Assessment - 2024/25 to 2026/27

Priorities

Priority	Page reference
People in remote communities who have complex needs and comorbid conditions require greater funding to account for the complexity of their needs and for the additional costs of accessing services.	119



Activity Demographics

Target Population Cohort

People living in and around Bathurst, requiring access to urgent care services.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Bathurst	10301



Activity Consultation and Collaboration

Consultation

NA

Collaboration

WNSW PHN will be working closely with Western NSW LHD, local General Practices and Aboriginal Community Controlled Health Organisation to monitor local performance, challenges and seek opportunities for ongoing improvements.



Activity Milestone Details/Duration

Activity Start Date

31/08/2025

Activity End Date

29/06/2028

Service Delivery Start Date

01/12/2025

Service Delivery End Date

30/06/2028

Other Relevant Milestones

NA



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: Yes

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

na

Co-design or co-commissioning comments

na
