

Western NSW - Commonwealth Psychosocial Support 2023/24 - 2027/28 Activity Summary View



PAE - 1 - Psychosocial Access Enablers



Activity Metadata

Applicable Schedule *

Commonwealth Psychosocial Support

Activity Prefix *

PAE

Activity Number *

1

Activity Title *

Psychosocial Access Enablers

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Mental Health

Other Program Key Priority Area Description**Aim of Activity ***

This activity supports the achievement of service delivery as identified in Activity PSD1 including but not limited to support with service navigation, NDIS testing, capacity, making local health services and systems more accessible, improve the daily lives of those who suffer with severe and enduring mental health issues.

Description of Activity *

Access Enablers

This activity supports equitable access to psychosocial services by strengthening referral pathways, entry assessments, and service navigation across the WNSW PHN region. It includes:

Regional loadings are applied to commissioned provider contracts in recognition of the higher costs of delivering services in rural and remote communities, supporting service viability and availability.

Commissioned providers will offer information, referral support, and system navigation assistance to participants, families, and carers. Navigation activities will ensure individuals understand their options and have informed choice, particularly regarding services that address social determinants such as housing, financial support, and carer needs.

Up to 30% of program participants will be supported to test or re-test their eligibility for the NDIS. Commissioned providers will assist in gathering evidence and submitting applications, guided by participant readiness and appropriateness.

Providers will use validated tools to co-develop individual recovery-focused support plans with participants. Assessments will occur within 6–8 weeks of program entry and will identify strengths, goals, required referrals, and a care/crisis plan. The PHN and providers will agree on the most suitable assessment tool based on regional demographics.

Providers will maintain transparent, actively managed waitlists, including regular check-ins and assessment of interim needs. Where feasible, alternative low-intensity or short-term supports may be offered. Data on unmet demand will inform PHN planning.

This activity aims to reduce navigation barriers and ensure timely, equitable access to support for people with severe mental health challenges who are not accessing NDIS or state-funded psychosocial services.

Needs Assessment Priorities *

Needs Assessment

WNSW PHN - Health Needs Assessment - 2024/25 to 2026/27

Priorities

Priority	Page reference
First Nation communities require greater support to improve mental health and wellbeing and reduce suicide rates, reduce alcohol use and reduce grief/loss cycles	191
People in remote communities who have complex needs and comorbid conditions require greater funding to account for the complexity of their needs and for the additional costs of accessing services.	119
Care coordination, shared care, information sharing and integration of services needs to occur to allow patients to move between services, particularly to meet the needs of First Nations People	265



Activity Demographics

Target Population Cohort

NDIS Testing Support available to all adult residents of WNSW PHN with severe mental illness and associated reduced psychosocial functional impairment who are not accessing assistance through the NDIS. Service navigation to consumers, families and carers.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments**Coverage****Whole Region**

Yes

**Activity Consultation and Collaboration****Consultation**

A Needs Assessment for this cohort has been conducted in consultation with stakeholders including WNSW LHD and FW LHD, the NDIA, AMSs and ACCHOs, primary health providers (including general practice) and existing psychosocial service providers.

Additional consultation has included engagement with 2 Clinical Advisory Councils, 2 Community Advisory Councils and our Aboriginal Advisory Health Council.

On-going consultation with relevant stakeholders, service providers and clients where appropriate

Collaboration

Initial co-design was conducted with the Western NSW PIR Consortium members, service providers, both WNSW LHD and FW LHD, the NDIA, AMSs and ACCHOs, primary health care providers (including general practice), and consumer and carer representatives.

**Activity Milestone Details/Duration****Activity Start Date**

30/06/2021

Activity End Date

29/06/2027

Service Delivery Start Date

01/07/2021

Service Delivery End Date

30/06/2027

Other Relevant Milestones

NA



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

na

Co-design or co-commissioning comments

na



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
Interest - Commonwealth Psychosocial Support	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Psychosocial Access Enablers	\$2,025,582.00	\$1,788,194.56	\$1,839,837.94	\$1,871,516.53	\$0.00

Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
Interest - Commonwealth Psychosocial Support	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Psychosocial Access Enablers	\$2,025,582.00	\$1,788,194.56	\$1,839,837.94	\$1,871,516.53	\$0.00	\$7,525,131.03
Total	\$2,025,582.00	\$1,788,194.56	\$1,839,837.94	\$1,871,516.53	\$0.00	\$7,525,131.03

Funding From Other Sources - Financial Details

0

Funding From Other Sources - Organisational Details

NA



Activity Comments

Activity Status

Submitted

PHN Comments

Subject	Description	Commented By	Date Created
Changes from feedback of May 2025 Work Plan	Updated Access Enabler - Program Manager - WNSW PHN	Graeme ALLEN - Western NSW	05/08/2025
Changes for May 2025 Work Plan	Add Brokerage as per new Guidelines	Graeme ALLEN - Western NSW	05/08/2025

Comments from the Department

Comment	Date Created
Policy has requested additional information for this activity and has the PHN may want to include the ideas discussed at the meeting held in December 2024.	08/07/2025



PSD - 1 - Psychosocial Service Delivery



Activity Metadata

Applicable Schedule *

Commonwealth Psychosocial Support

Activity Prefix *

PSD

Activity Number *

1

Activity Title *

Psychosocial Service Delivery

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Mental Health

Other Program Key Priority Area Description**Aim of Activity ***

This activity aims to strengthen the capacity of people who have experienced mental illness to live independently, safely, and productively in their community, form meaningful connections in a supportive environment, and reduce the need for acute care.

This will be achieved through commissioning appropriate psychosocial supports for adults living across the WNSW PHN region with severe mental illness and associated psychosocial functional impairment who are not accessing services through the National Disability Insurance Scheme (NDIS).

Description of Activity *

This activity commissions person-centred, non-clinical psychosocial supports across three regional Lots, aligned to Local Government Area and Local Health District boundaries to ensure geographic coverage:

Lot 1 – Far West: Broken Hill, Central Darling, Wentworth, Balranald, Unincorporated NSW

Lot 2 – Western: Bourke, Brewarrina, Walgett, Cobar, Bogan, Warren, Coonamble, Lachlan

Lot 3 – Central West: Warrumbungle, Gilgandra, Narromine, Dubbo, Mid-Western, Bathurst, Orange, Blayney, Cabonne, Oberon, Cowra, Weddin, Forbes, Parkes

Commissioned services will support people aged 16 and over (or younger with PHN approval) who:

- Have severe, often episodic, mental illness with functional impairment.

- Can benefit from short-term, low-intensity psychosocial support as determined by a capacity and strengths-based assessment.
- Are not receiving similar supports through NDIS or state-funded programs.

Supports will be delivered through individual sessions, group activities, outreach, and place-based services. Mixed modalities including telehealth may be used to extend access where appropriate.

Activities include:

- Psychosocial and functional support: Skill-building for daily living, social connection, and self-management.
- Care coordination: Facilitating clinical and non-clinical connections, case conferencing, and integrated planning.
- Support through transitions: Planning for continuity of care during hospitalisation and post-discharge.
- Flexible discharge and re-entry: Participants may exit when goals are met, another service is accessed, or they disengage. Re-entry is possible based on need and availability.
- Brokerage funding: Where gaps exist, one-off purchases aligned with recovery goals may be approved to support access, participation, or wellbeing (e.g. short-term accommodation, essential items, assessments).

Service delivery will be underpinned by recovery-oriented, trauma-informed, and culturally safe principles. All services will be guided by the PHN's expectations around clinical integration, cultural safety, and workforce capability."

Needs Assessment Priorities *

Needs Assessment

WNSW PHN - Health Needs Assessment - 2024/25 to 2026/27

Priorities

Priority	Page reference
Services for First Nations people and communities need to be human-centred and trauma informed in order to deliver sustainable improvements for patients, families and communities	191
People in remote communities who have complex needs and comorbid conditions require greater funding to account for the complexity of their needs and for the additional costs of accessing services.	119
Care coordination, shared care, information sharing and integration of services needs to occur to allow patients to move between services, particularly to meet the needs of First Nations People	265



Activity Demographics

Target Population Cohort

All adult residents of WNSW PHN with severe mental illness and associated reduced psychosocial functional impairment who are not accessing assistance through the NDIS.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

A Needs Assessment for this cohort has been conducted in consultation with stakeholders including WNSW LHD and FW LHD, the NDIA, AMSs and ACCHOs, primary health providers (including general practice) and existing psychosocial service providers.

Additional consultation has included engagement with 2 Clinical Advisory Councils, 2 Community Advisory Councils and our Aboriginal Advisory Health Council

Collaboration

Initial co-design was conducted with the Western NSW PIR Consortium members, other organisations currently receiving State or Federal psychosocial support program funding, both WNSW LHD and FW LHD, the NDIA, AMSs and ACCHOs, primary health care providers (including general practice), and consumer and carer representatives.



Activity Milestone Details/Duration

Activity Start Date

30/06/2021

Activity End Date

29/06/2027

Service Delivery Start Date

01/07/2021

Service Delivery End Date

30/06/2027

Other Relevant Milestones

NA



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

na

Co-design or co-commissioning comments

na



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
Interest - Commonwealth Psychosocial Support	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Psychosocial Service Delivery	\$3,002,176.74	\$2,819,522.96	\$2,864,644.28	\$2,921,070.28	\$0.00

Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
Interest - Commonwealth Psychosocial Support	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Psychosocial Service Delivery	\$3,002,176.74	\$2,819,522.96	\$2,864,644.28	\$2,921,070.28	\$0.00	\$11,607,414.26
Total	\$3,002,176.74	\$2,819,522.96	\$2,864,644.28	\$2,921,070.28	\$0.00	\$11,607,414.26

Funding From Other Sources - Financial Details

0

Funding From Other Sources - Organisational Details

NA



Activity Comments

Activity Status

Submitted

PHN Comments

Subject	Description	Commented By	Date Created
Changes from feedback of May 2025 Work Plan	Updated Service Delivery Description - Program Manager - WNSW PHN.	Graeme ALLEN - Western NSW	05/08/2025
Changes for May 2025 Work Plan	Minor updates in Activity Details, Update Needs Assessment.	Graeme ALLEN - Western NSW	05/08/2025

Comments from the Department

Comment	Date Created
Policy has suggested the PHN may wish to update the Service Delivery activity to reflect the new guidance.	08/07/2025



CPS-Op - 1 - NPS-Op - Psychosocial Support Operational



Activity Metadata

Applicable Schedule *

Commonwealth Psychosocial Support

Activity Prefix *

CPS-Op

Activity Number *

1

Activity Title *

NPS-Op - Psychosocial Support Operational

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area ***Other Program Key Priority Area Description****Aim of Activity *****Description of Activity *****Needs Assessment Priorities *****Needs Assessment****Priorities**



Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type *

Indigenous Specific *

Indigenous Specific Comments

Coverage

Whole Region



Activity Consultation and Collaboration

Consultation

Collaboration



Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28
Interface Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Commonwealth Psychosocial Support	\$225,735.00	\$0.00	\$0.00	\$0.00	\$0.00

Measure - Operational					
Interest - Commonwealth Psychosocial Support	\$49,000.00	\$80,000.00	\$80,000.00	\$80,000.00	\$0.00

Totals

Funding Stream	FY 23 24	FY 24 25	FY 25 26	FY 26 27	FY 27 28	Total
Interface Funding	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Commonwealth Psychosocial Support Measure - Operational	\$225,735.00	\$0.00	\$0.00	\$0.00	\$0.00	\$225,735.00
Interest - Commonwealth Psychosocial Support	\$49,000.00	\$80,000.00	\$80,000.00	\$80,000.00	\$0.00	\$289,000.00
Total	\$274,735.00	\$80,000.00	\$80,000.00	\$80,000.00	\$0.00	\$514,735.00

Funding From Other Sources - Financial Details

0

Funding From Other Sources - Organisational Details

NA



Activity Comments

Activity Status

Accepted

PHN Comments

Subject	Description	Commented By	Date Created
Operational Funding	Operational Funding = originally \$282,258.40. PPERS incorrect. Income is now only showing \$280,002.67. Variance of \$2,255.73. Balance of operational is \$282,258.40 + \$54,000 (6% of variation in January 2020) Total \$336,258.40	Graeme ALLEN - Western NSW	05/08/2025

Comments from the Department

Comment	Date Created
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