

GP & Practice Team Education Event Invitation

phn
WESTERN NSW

An Australian Government Initiative

 **Avant**
By doctors for doctors

Date

6 September 2023

Time

6.15pm to 8.30pm

NEW

Venue Change

WNSW PHN Office

187 Brisbane Street (First Floor)
DUBBO NSW 2830

Target audience

All-inclusive Practice event: GPs,
Registrars, Practice Nurses, Aboriginal
Health Professionals, Allied Health
Professionals & Medical Students

Contact

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RSVP

24 August 2023

Accreditation



ACRRM PDP
points are
pending

RACGP Activity ID: 567025

Format



Free **F2F event**
(light supper provided)

Event Photography

By attending this event, you agree to being photographed by WNSW PHN and by Avant Mutual. Any photographic material may then be used for online, social media, marketing, reporting or promotional purposes. If you do not consent to your image(s) being taken and shared, please email our team at least three days prior to the meeting: cpd@wnswphn.org.au

Identifying & Mitigating Risks for General Practice

Presented by

Karen Castle

Risk Adviser (RN), Avant Mutual



In an increasingly interconnected world, the healthcare landscape is rapidly evolving with new challenges and opportunities emerging every day. In general practice, staying at the forefront of these changes is vital to ensure the delivery of exceptional patient care and protect sensitive patient information.

This session will discuss three key challenges in general practice, including relevant case studies and practical strategies, in the critical areas of cybersecurity, email communication and managing difficult patients.

Program

- 6.15pm** Registration, networking and light refreshments
- 6.35pm** Welcome, Acknowledgement of Country & Introduction
- 6.40pm** Avant Welcome
- 6.45pm** Cyber Security and Email Communication
- 7.45pm** Q&A
- 7.55pm** Insights & Strategies for Working with Difficult Patients
- 8.25pm** Q&A
- 8.30pm** Evaluation and Close

Learning outcomes

- Identify preventative measures to reduce your risks for cyber and privacy incidents
- Discuss how to respond to cyber incidents and data breaches
- Outline the importance of patient privacy and confidentiality in email correspondence
- Identify different types of difficult patients and practical management strategies

MEETING IS AT CAPACITY

If you are an additional registration, please email cpd@wnswphn.org.au to be placed on the 'Wait List'